

GUEST INFORMATION



Welcome to Whites of Wexford

Thank you for choosing to stay with us and we wish you a pleasant stay. At Whites of Wexford, we are committed to providing you, our guest, with the highest standards of service and quality. It is our goal to ensure that your stay is an enjoyable and memorable experience. With this in mind, we have prepared the information in this directory to assist you in becoming acquainted with the hotel.

ACCOMMODATION SERVICES

DIAL 0

Our accommodation service department will be pleased to assist you with requests for additional toiletries, towels, or pillows.

ATM/BANKING

DIAL 0

Banking facilities are within a short distance of the hotel. Please contact reception for directions and opening times.

BUREAU DE CHANGE

DIAL 0

For assistance with foreign currency exchange, please contact reception who can direct you to the nearest bank or post office.

BATTERIES

We recycle your batteries free of charge. Please hand in used batteries to reception.

BUS SCHEDULE

DIAL 0

Schedule with times available from reception.

CAR RENTAL

DIAL 0

Private car transportation may be pre-booked at your convenience. Please contact reception for further information.

CHECK IN

FROM 4:00 pm

CHECK OUT

Guests are required to check out by 12:00 noon on the day of departure. Should you require a late check-out, please contact reception who will advise of availability and charges.

CHEMIST

DIAL 0

Please ask for directions at reception.



WHITES
OF WEXFORD

CONCIERGE**DIAL 0**

For assistance with airport transportation, taxis, local information, car rentals, theatre tickets, and tours please contact reception.

CONFERENCE AND BANQUETING**DIAL 0**

Our conference and events centre offers a wide range of support services, including a full range of up-to-date audio-visual equipment. For more information and bookings, please email the Meetings & Events Team at events@whitesofwexford.com and they will be delighted to help.

COTS**DIAL 0**

Cots are available from the accommodation services offices, subject to availability and free of charge. Contact reception for further assistance.

DENTIST

Information available at reception.

DOCTORS AND HOSPITALS**DIAL 0**

Information available at reception.

ELECTRICAL SUPPLY**DIAL 0**

The electricity voltage in Ireland is 220/240V. To activate the electricity in your room please place your bedroom key card in the slot located on the power pack on the wall as you enter the room.

EMERGENCY / FIRE**DIAL 0**

In the event of an evacuation (continuous ringing bells) follow the fire evacuation route on the back of your bedroom door, leaving the hotel by the nearest exit. The fire assembly point is located at the front of the hotel on the green opposite, beside the Arts Centre. Periodically, the hotel management run a fire evacuation drill, notice of which will be displayed in the public areas. To summon emergency assistance, please contact reception.

EXPRESS CHECK OUT**DIAL 0**

Provided you have given all necessary check-in data and have authorised the charging of your credit card, express check-out is available by just dropping your key at reception. Please contact reception for further details.

EV CHARGING POINTS

Whites Of Wexford offers two electric car charging stations for guests, accessible via the EasyGo app. For your convenience, please download the app from the Apple or Google Play store and choose a prepay or pay-as-you-go plan before your visit.

FOOD AND BEVERAGE

THE TERRACE RESTAURANT		DIAL 143
BREAKFAST	Monday - Sunday 7:00 - 10:30 am	
DINNER	Monday- Sunday 5:30 pm - 9:00 pm	DIAL 129
THE LIBRARY BAR	Monday to Thursday 12:00 noon - 11:30 pm Friday and Saturday 12:00 noon - 12:30 am Sunday 12:00 noon - 11:00 pm	DIAL 129
Bar food served daily from: Sun - Thurs 12:30 pm - 9:00 pm Fri - Sat: 12:30pm - 9:30pm Residents' Bar serving until late.		
THE COFFEE DOCK	Open daily from 9:30 am - 4:00 pm Serving homemade pastries, desserts, barista coffee and specialty teas. Afternoon Tea served daily from 1:00 pm - 3:00 pm. Afternoon Tea reservations must be made at least 24 hours in advance.	

FIRST-AID

DIAL 0

Specific members of hotel personnel are qualified to administer medical first-aid. To summon emergency assistance, please contact reception.

GUESTS WITH SPECIAL NEEDS

DIAL 0

We have some dedicated adapted rooms for you, please ask at reception.

HEATING

To keep the heating at your preferred level simply follow the instructions printed on the signage beside the air conditioning panel in your room. Please ensure your key card is left in the power pack.

HOSPITALITY FACILITIES

DIAL 0

A hospitality tray is provided for your refreshment. Should you require a top up of tea, coffee, milk or sugar sachets please contact reception.

INTERNET ACCESS

DIAL 0

Complimentary Wi-Fi internet access is available throughout the hotel.

IRONING STATION

Irons and ironing boards are located in the wardrobe of your room.



WHITES
OF WEXFORD

INTERNATIONAL DIALLING CODES

Dial Country Code + Area Code + Number

Country	Code	Country	Code	Country	Code
Great Britain	0044	Northern Ireland	0044	New Zealand	0064
Spain	0034	France	0033	Japan	0081
USA	001	Australia	0061	Italy	0039
Germany	0049	Canada	001	China	0086

LAUNDRY SERVICE

DIAL 0

Same day service from Monday - Saturday, no service on Sunday and bank holidays. Laundry with completed laundry slip must be dropped to reception before 8:00 am to ensure same-day delivery. Laundry bags and laundry slips are provided in your room.

LOCAL ATTRACTIONS AND AMENITIES

DIAL 0

Information leaflets on all local attractions are available at reception.

LUGGAGE

DIAL 0

We can hold guests' luggage in storage free of charge. Please ask at reception.

MEETING ROOMS

DIAL 0

We have extensive meeting room facilities. For more information and bookings, please email the Meetings & Events Team at events@whitesofwexford.com and they will be delighted to help.

NO SMOKING/VAPING

A smoking area is located in the courtyard which can be accessed from the left-hand side of the ramp in the lobby.

PHOTOCOPYING (MAY INCUR A CHARGE)

DIAL 0

This service is available from reception.

PLACE OF WORSHIP

DIAL 0

There is a list at reception with times and locations.

POST / MAIL

Reception can take your mail and arrange for it to be posted. This will be charged at prevailing rates.

PRIORITY ASSIST

Should you think that you require assistance in the case of a hotel evacuation, please place your 'priority assist' card on the door. This card is provided in the room.

RESERVATIONS

DIAL 0

For return or onward reservations please contact our Reservations Team by emailing info@whiteofwexford.com and they will be delighted to help. We have hotels in many different locations, please see full list at www.nevillehotels.ie

ROOM SERVICE

DIAL 129

Full room service menu is available from 12:30 noon - 9:30 pm. A breakfast menu is located in your room and should be hung outside your door before 4:00 am each morning. Please note there is a tray charge of €6.00 per person for breakfast to the room.

SAFETY DEPOSIT BOX

Your guest room features an in-room safe for the storage of your valuables. To use, place items in the safe and close the door. Press and enter your own six digit password and press #. To open repeat the same procedure.

SECURITY

Please ensure your bedroom is firmly locked when leaving your room. You will be asked to produce your key card wallet when charging items to your room account. The building has 24-hour CCTV.

TOURIST INFORMATION AND BROCHURES

Available from reception.

TRANQUILLITY SPA

DIAL 191

Please contact the Tranquillity Spa team to avail of these facilities and to book treatments. Please see the treatment menu located in your bedroom. Pre-booking is essential for treatments and Thermal Suite. Additional charge applies.

Opening Hours

Wednesday to Saturday : 10:00 am - 6:00 pm

Sunday: 10:00 am – 5:00 pm

Thermal Suite: From 9:30 am daily

TV LISTINGS

Please refer to the menu screen on your TV for a full listing of TV and Radio stations available.



WHITES
OF WEXFORD

TELEPHONE

Reception and information	DIAL 0
External calls	DIAL 9
Room to room	DIAL ROOM NUMBER
Wake-up call	DIAL 0

TAXI

Taxi may be booked through reception.

THE WEXFORD CLUB

The Wexford Club at Whites of Wexford Hotel is located on the grounds of the hotel. Within the leisure centre you will find a 20m pool, full gym, steam room, sauna, and jacuzzi. A timetable of classes is available in The Wexford Club.

Opening Hours

Opening Hours:
Monday – Friday: 6:45 am – 9:00 pm
Saturdays, Sundays & Bank Holiday Mondays: 7:45 am – 7:00 pm
Please note that during the weekends of bank holidays, midterm breaks and other school holidays, we are open from 7:45 am – 8:00 pm.
Children Pool Hours: 9:00 am -7:00 pm Daily

Please note that swim hats must be worn and are available to purchase in The Wexford Club at a cost of €4. Children are very welcome in The Wexford Club during the hours of 9:00am – 7:00pm. Last admission for children is 6:30 pm. All children under the age of 16 must be accompanied by an adult in the pool hall whilst availing of these facilities.

WAKE-UP CALL

DIAL 0

To arrange your wake-up call please contact reception.

WIFI

DIAL 0

Complimentary WiFi access is available in all public areas and guest bedrooms.

WEDDINGS AND FUNCTIONS

DIAL 0

For details on our banqueting facilities for your special occasion, please contact reception and ask to speak to our wedding co-ordinator / manager on duty.

ROOM SERVICE MENU

Available between 12.30 - 21.00

A breakfast menu is located in your room and should be hung outside your door before 4:00 am each morning. Please note there is a tray charge of €6.00 per person for breakfast to the room.

STARTERS

HOME MADE SOUP	€9.00
homemade brown bread	(6 wheat,7,9,12)
WEXFORD SEAFOOD CHOWDER	€12.00
homemade brown bread	(3 haddock, hake, salmon, seatrout, cooley,6 wheat,7,9,12,14)
CHICKEN WINGS	€12.00
blue cheese mayonnaise and a choice of Hot Louisiana sauce or BBQ sauce	(6 wheat,7,8,9,12,13)
CLASSIC CAESAR SALAD	€12.00
baby gem lettuce, tossed with homemade Caesar dressing, herbed croutons and Parmesan cheese	(3 anchovy,6 wheat,9,11,12,13,14)
Add chicken for €3.00	
Add prawns for €6.00	

MAIN COURSES

WHITES WEXFORD BEEF BURGER	€23.00
toasted brioche bun, baby gem lettuce, tomato, cheddar, bacon, house burger sauce, skinny fries	(6 wheat,7,8,9, 11,13)
FRESH KILMORE FISH AND CHIPS	€22.00
tartare sauce and house chips	(3 haddock,6 wheat,7,8,9,11,13)
LIBRARY BAR CURRY (V, VE)	€19.00
Homemade curry sauce, star anise, scented rice	(9,10,12,13)
Add chicken for €3.00	
Add prawns for €5.00	



WHITES

OF WEXFORD

ROOM SERVICE MENU

Available 24/Hours

SELECTION OF SANDWICHES

SANDWICH WITH CHOICE OF BREAD (WHITE OR BROWN)	€9.00
Choose from 3 ingredients listed below:	
Bacon, chicken, ham, tuna	(6 wheat,7,8,9)
Lettuce, onion, pepper, cucumber, tomato, cheese	
 TOASTED SANDWICH WITH CHOICE OF BREAD (WHITE OR BROWN)	 €11.00
Choose from 3 ingredients listed below:	
Bacon, chicken, ham, tuna	(6 wheat,7,8,9)
Lettuce, onion, pepper, cucumber, tomato, cheese	

Allergen Index:

1. Crustacean
2. Molluscs
3. Fish
4. Peanuts
5. Nuts
6. Cereal containing gluten
7. Milk/milk product
8. Soya
9. Sulphur Dioxyde
10. Sesame Seeds
11. Egg
12. Celery & Celeriac
13. Mustard
14. Lupin

FOR PLACING YOUR ORDER DIAL EXTENSION
129 FOR LIBRARY BAR OR 0 FOR RECEPTION

NEVILLE HOTELS SISTER PROPERTIES

Neville Hotels also own and operate the Royal Marine Hotel in Dun Laoghaire, Druids Glen Hotel & Golf Resort in Wicklow, the River Court Hotel in Kilkenny, Ravenport Resort in Wexford and the Tower Hotel & Leisure Centre in Waterford City.



Royal Marine Hotel, Dublin

Historic and iconic four-star hotel located in the coastal town of Dún Laoghaire overlooking Dublin Bay

Marine Road, Dún Laoghaire, Dublin, A96 K063

www.royalmarine.ie

+353 1 230 0030



Druids Glen Hotel & Golf Resort, Wicklow

Five-star hotel, located only 30 minutes from Dublin.

Two championship golf courses.

Newtownmountkennedy, Co. Wicklow, A63 DW08

www.druidsglenresort.com

+353 1 287 0800



River Court Hotel, Kilkenny

Four-star hotel on the banks of the River Nore in the Medieval City under the magnificent Kilkenny Castle.

The Bridge John Street, Kilkenny, R95 Y104

www.rivercourthotel.com

+353 56 7723388



Ravenport Resort, Wexford

Deluxe Resort over looking the famous Curracloe Beach.

Newest addition to Neville Hotels.

Kilmacoe, Curracloe, Co Wexford, Y21 WE0V

www.ravenportresort.ie

+353 53 91 89909



Tower Hotel & Leisure Centre, Waterford

Four-star hotel located in the heart of Waterford City.

Health Club with swimming pool & gym.

The Mall, Waterford, X91 VX0

www.towerhotelwaterford.com

+353 51 862300



WHITES
OF WEXFORD



NEVILLE HOTELS

Loyalty Programme

Earn rewards while discovering Ireland's Ancient East

NEVILLE HOTELS LOYALTY PROGRAMME

Our Neville Hotels Loyalty Programme allows you to earn points in the Royal Marine Hotel, Dublin, Druids Glen Hotel & Golf Resort, Wicklow, the River Court Hotel, Kilkenny City, Ravenport Resort, Co. Wexford, Whites of Wexford, and the Tower Hotel & Leisure Centre, Waterford. Sign up and receive your card during your next stay and remember rewards are accumulated regardless of which hotel you stay in. To earn points, the total amount of your bill is applied towards your account. Once you reach a minimum spend of €100.00 you will receive money back on your loyalty card. For every euro you spend thereafter you will earn money back. It's that simple. Additionally, as a valued member in our exclusive programme, you will receive numerous gifts and discounts throughout the year. Personalised recognition, excellent service and exceptional quality are only a few of the benefits you will receive. Your satisfaction is our top priority.



Join today at reception
or www.nevillehotels.ie

FREE TO JOIN

Sign up today! It's free to join and start getting rewards before you stay

CREDIT TOWARDS YOUR NEXT STAY

Stay at a Neville Hotel and earn back 5% of your bill over €100

EARLY ACCESS

Get early access to Neville Hotel Sales and offers before the public



A NEVILLE HOTEL



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WHITESOFWEXFORD.COM